

4th May 2017

To Whom It May Concern,

Retail NZ run a biennial Top Shop Retail Awards event to showcase Retail Excellence where part of the judging criteria is an independent in-store assessment.

Retail NZ retained the services of Mystery Shop to carry out this project, which they completed to a very high standard within a tight time-frame.

Trevor was great to deal with and had some insightful ideas on how to make the reporting side of the project work better for us.

I would not hesitate to recommend the team at Mystery Shop and would happily work with them again in the future.

Kind regards,

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